



## Holmes Physical Therapy, LLC

191 Elm Street Route 110  
Next to Latitude Sports Complex  
Salisbury, MA 01952

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### ATTENDANCE POLICY

Welcome to Holmes Physical Therapy. We are pleased that you have chosen us for your rehabilitation needs.

Your consistent attendance to therapy is crucial to your speedy recovery and continued progress. If for any reason you are unable to keep your scheduled appointment. Please contact us at 978-499-1870. A 24-hour notice is required.

Due to a growing demand we will be adhering to the following guidelines for patient attendance:

1. Two no-show appointments or three cancellations are reason for discharge.
2. If you must cancel a scheduled appointment, your therapist or secretary will reschedule your appointment at the time of your cancellation. Consistent attendance will lead to better results.
3. Any patient who is 15 or more minutes late for a scheduled appointment may be asked to reschedule their appointment.
4. There may be a **\$40.00** fee for no show appointments and cancelled appointments with less than 24 hours notice. Your insurance will not cover this fee.
5. **We will not be responsible if you enter an incorrect date or time in your calendar.**

We appreciate your cooperation with this policy. Participation in therapy is a commitment; with consistent attendance and follow through with a home program, you should find progress and success.

Sincerely,

The Staff of Holmes Physical Therapy